

# How to add your mobile onecard to Apple Wallet on iPhone and Apple Watch

## Download instructions for iOS

- 1** Upload your photo first and have it approved by the onecard office before you attempt the steps below.

Please check your Sheridan email for a message from the onecard office with the subject **Upload your Sheridan onecard photo** with the link to upload a photo or visit [onecardphoto.sheridancollege.ca](http://onecardphoto.sheridancollege.ca) to request a new link.

Note: The mobile onecard in Apple Wallet is currently supported on iPhone 6s or later running the latest version of iOS or the Apple Watch Series 3 or later running the latest version of watchOS.

- 2** Setup a separate **Two-Step Verification Profile (2SV)** or onecard on Oneweb:
  - Visit Oneweb at [oneweb.sheridancollege.ca](http://oneweb.sheridancollege.ca) and log in using your Sheridan credentials.
  - Navigate to Account > Security Profile.

Choose your preferred method for the Notification Channel and enter your Sheridan email address or mobile phone number then choose your cell phone carrier from the list. If your carrier does not exist choose **Email** or the parent cell phone carrier (i.e. Rogers for Chatr).

- Select **Send Code** then check your email account or text message for the verification code.
- Enter the verification code then select **Verify**.
- You should see a message reading “the primary communication method is set to email or SMS.” This confirms that Two-Factor Authentication is now in place.

The screenshot displays the 'Two-Step Verification Profile' setup interface. At the top, there are navigation links: 'FINANCIAL', 'ADD CASH', 'PURCHASE', 'HELP', and 'LOG OFF'. The main heading is 'Two-Step Verification Profile'. Below this, there is a section for 'Primary Method' with a note 'All fields are required'. A yellow banner prompts the user to 'Please choose how you would like to receive the passcode.' The 'Notification Channel' is set to 'SMS'. The 'New Mobile Number' field is empty. A dropdown menu for selecting a carrier is open, showing a list of carriers including AT&T, Best Mobility, Boost Mobile, Carolina West, Celcom, Google Fi, Koodo, Nextel, Rogers Canada, Sprint PCS, Tbaytel, Telus, T-Mobile, US Cellular, Verizon PCS, Virgin Mobile, Virgin Mobile Canada, and Xfinity Mobile. The 'Send Code' button is visible at the bottom right of the form. A 'Reset Profile' button is located at the bottom left. The footer contains the email 'onecard@sheridancollege.ca', 'End User Privacy Notice', and 'OneWeb ver. 8.3.0.19'.

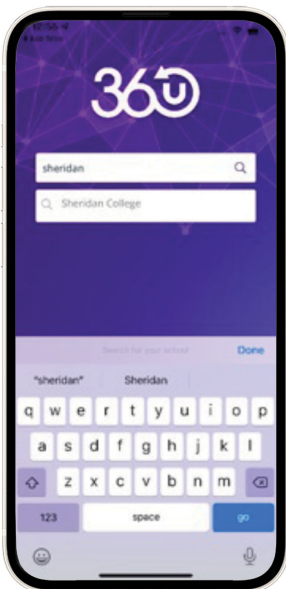
- 3 Download and install TouchNet 360u from the App Store > [apps.apple.com/tc/app/touchnet-360u/id1550785116](https://apps.apple.com/tc/app/touchnet-360u/id1550785116)



- 4 Launch the TouchNet 360u app:  
a. For locations select **Allow While Using App**;  
for notifications, select **Allow** for the best experience.



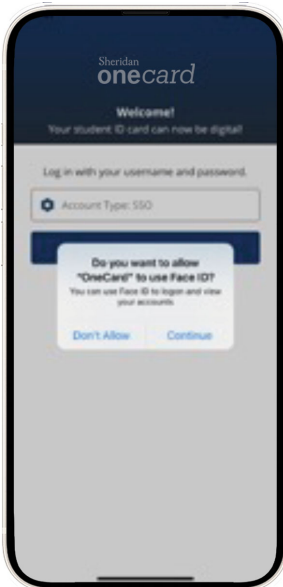
- 5 Enter **Sheridan** in search bar and choose '**Sheridan College**'.



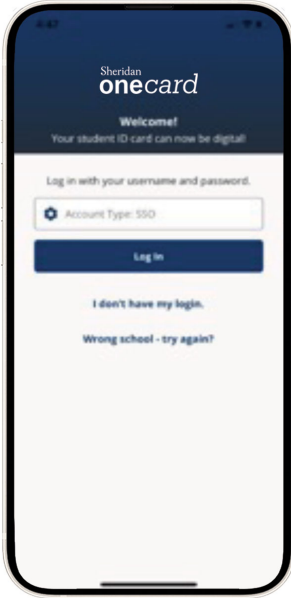
**6** Select **Continue**.



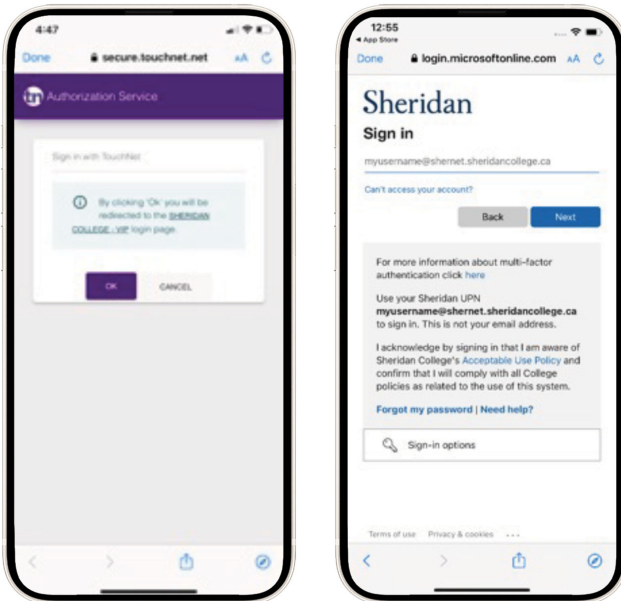
**7** Choose whether to allow TouchNet 360u to use biometric authentication (Face ID / Touch ID).



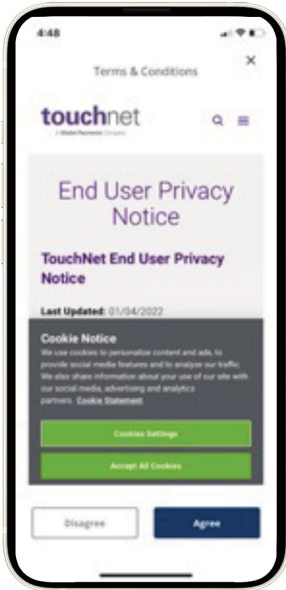
8 For Account Type choose **SSO** then click **Log In**.



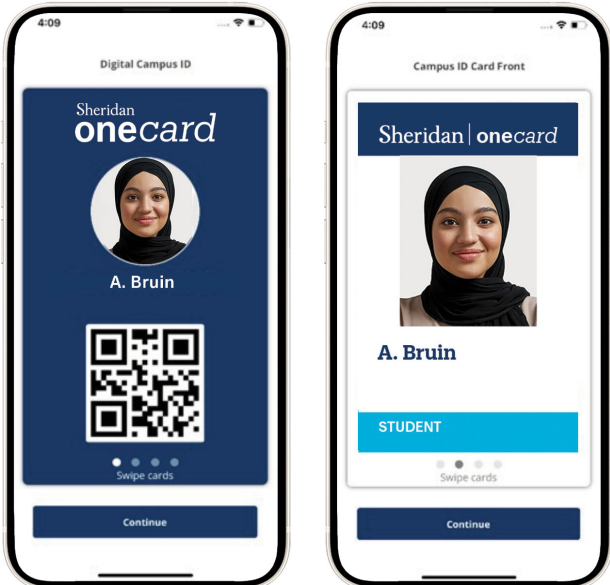
9 Click **OK** to be redirected to Sheridan's Authentication system and log in with your Sheridan username and password.



- 10** Accept **All Cookies** to read the Terms and Conditions then select **Agree** to accept and continue.



- 11** Swipe to see the various cards available\* and select **Continue**.



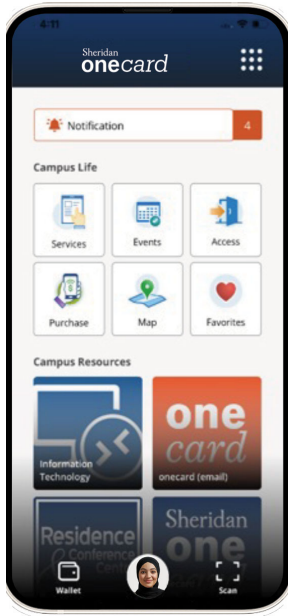
*\*Images may not appear exactly as shown in the examples above.*

You are now logged into the TouchNet 360u app. You'll now be able to manage various aspects of your onecard account.

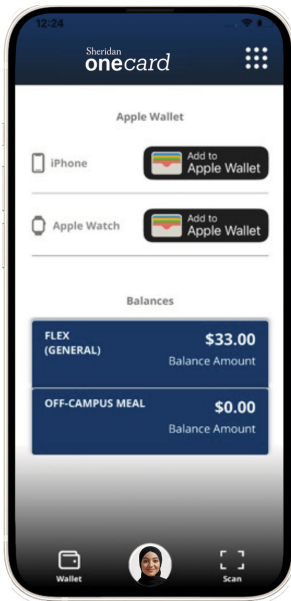
The Campus ID Card front will be generated within three business days of signing into TouchNet 360u. Once available you may use this as your Valid Campus ID.

**Note: This has not added your Sheridan onecard to Apple Wallet. For 'tap' functionality anywhere the onecard is accepted, add your mobile onecard to Apple Wallet by following the steps below.**

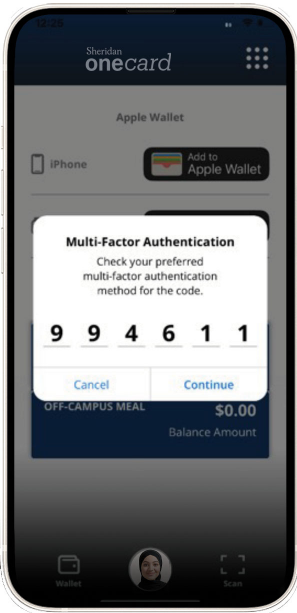
**12** Tap the **Wallet** icon in the bottom left-hand corner.



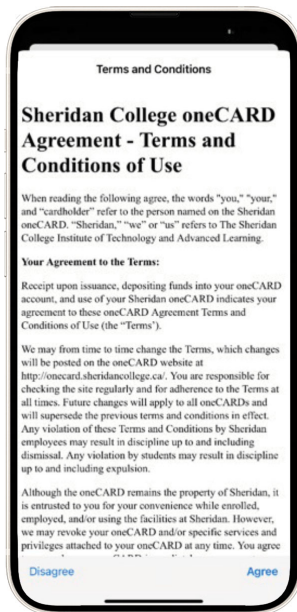
**13** Tap **Add to Apple Wallet** next to the iPhone icon.



- 14** You'll be sent a new Two-Step Verification (2SV) code by your chosen method. Enter the verification code when prompted, then tap **Continue** to add the onecard to Apple Wallet or Apple Watch.



- 15** Tap **Next** in the top right-hand corner, then read and **Agree** to the Terms and Conditions.

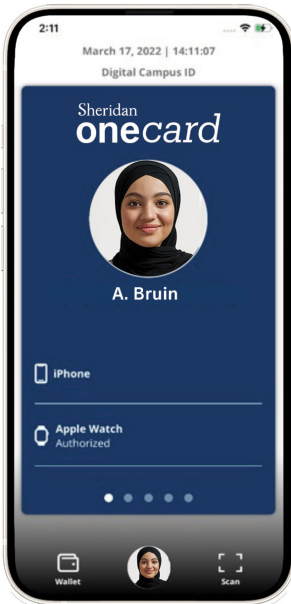


Note: To add your mobile onecard to Apple Watch, repeat steps 13 -15 by tapping **Add to Apple Wallet** next to the Apple Watch icon.

- 16** Your mobile onecard is now available in your wallet. Express mode is automatically enabled. Tap **Done**.



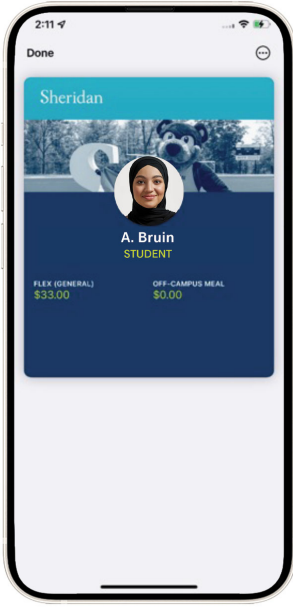
- 17** This is an example of the Sheridan onecard in TouchNet 360u after it has been added to Apple Wallet.\* You can now view your Sheridan onecard in Apple Wallet on your iPhone or Apple Watch.



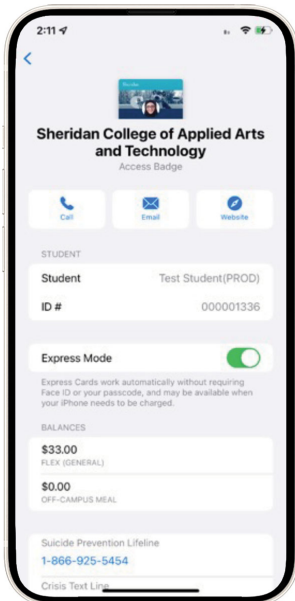
\*Note: Image may not appear exactly as shown in the example above.



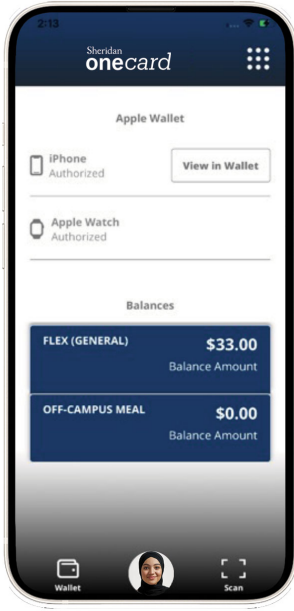
- 18** Mobile onecard in Apple Wallet is now ready for use and displays current account balances.



- 19** This is an example of the back of the mobile onecard with Express Mode turned on and the Suicide Prevention Lifeline feature in Apple Wallet.



**20** This is an example of both an authorized iPhone and Apple Watch in the TouchNet 360u with the account's balances displayed.



## Congratulations!

Your Mobile ID may now be used for door access, printing and payments anywhere the onecard is accepted.



For more information  
[central.sheridancollege.ca/sheridan-onecard](https://central.sheridancollege.ca/sheridan-onecard)